



Problem Solving

Profero (Latin): to bring forth, produce, invent, discover, make known, reveal, impel, bring to light, to reveal, to carry out, bring forward.

Who we are
Dedicated professionals committed to improving organizations' effectiveness and efficiency

What we do
Coach, guide and deliver excellence via quality and process improvements including Lean Enterprise

How we do it
Understand your needs and develop strategies and implementation to create this reality

Where we do it
Profero is headquartered in Chicago, Illinois, USA and performs services all over the world

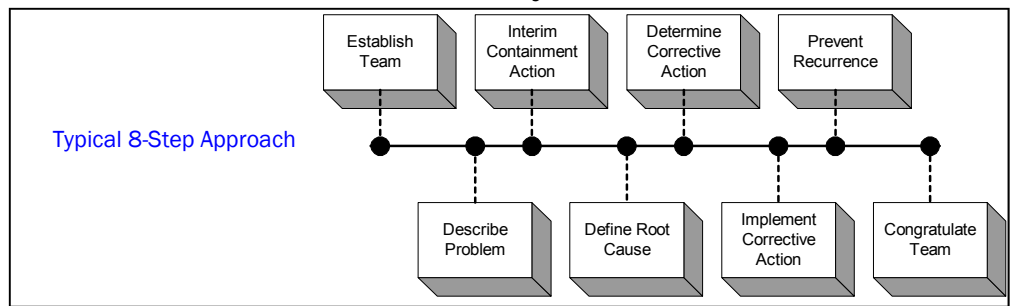
Benefits of using Profero

- Increased output
- Improved quality
- Less effort
- Save time and money
- Improved Profits

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Breakthrough Improvements

We solve problems everyday, but how we do it is what makes it effective and efficient. There are many different problem solving tools and techniques that individuals and teams can use to solve problems. Which tool and technique you use and when to apply it can make the difference between success and failure. Let Profero lead your team through methods and tools to solve your dilemma.



The right tool for the right job

Tools you can use

Examples of Problem Solving Tools

- 5 Whys, 5W2H
- 8-D (Discipline)
- Affinity Diagrams
- Benchmarking
- Brainstorming
- Cause and Effect Diagrams
- Change Analysis
- Continuous Improvement
- Control Barrier Analysis
- Design of Experiments
- Flow Charts
- Histograms
- Is/Is-not Analysis
- Pareto Analysis
- Plan-Do-Check-Act
- Root Cause Analysis
- Six Sigma
- Statistical Analysis
- Stratification
- Trend Analysis

Getting Started

Profero Inc. can *customize*, train and facilitate a team based problem solving session. In as little as a day or two, team members will learn the fundamentals of different problem solving tools and techniques and apply them directly to the chosen issue at your organization. This hands-on approach facilitates immediate improvement in your team's ability to identify and eliminate concerns at your company.



For more information, call 312-294-9900, e-mail info@profero.com or visit our website at www.profero.com