



# ISO 9001 & Quality

**Profero** (Latin): to bring forth, produce, invent, discover, make known, reveal, impel, bring to light, to reveal, to carry out, bring forward.

## Who we are

Dedicated professionals committed to improving organizations' effectiveness and efficiency

## What we do

Coach, guide and deliver excellence via quality and process improvements including Lean Enterprise

## How we do it

Understand your needs and develop strategies and implementation to create this reality

## Where we do it

Profero is headquartered in Chicago, Illinois, USA and performs services all over the world

## Benefits of using Profero

- Increased output
- Improved quality
- Less effort
- Save time and money
- Improved Profits

## Profero, Inc.

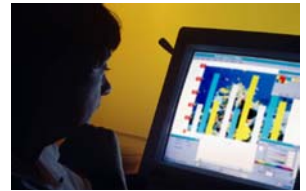
124 W. Polk Street  
Suite 101  
Chicago, IL 60605-1770  
Tel (312) 294-9900  
Fax (312) 294-9911  
email: [info@proferoinc.com](mailto:info@proferoinc.com)

## GO ISO

Profero, Inc. has a **well-developed** process for taking companies through registration to ISO 9001.

The Profero staff can assist you with any of the following:

- Creating your Quality Manual, procedures, work instructions, and forms
- Conducting an executive overview on ISO 9001:2000 for your management team
- Training and coaching your internal auditors
- Implementing the requirements of ISO 9001:2000
- Conducting training for your employees
- Preparing a management review agenda
- Coaching on the management review process
- Selecting a registrar
- Support during the pre-assessment and the registration audit



## Use quality to improve your bottom line

### Other Quality Programs

#### Quality

- ISO 9001
- TS-16949
- ISO/TS Gap Analysis
- ISO/TS Internal Quality Auditor Training
- ISO/TS Internal Quality Audits
- Failure Mode and Effects Analysis (FMEA)
- Advanced Product Quality Planning (APQP)
- Benchmarking
- Six Sigma
- Design for Six Sigma (DFSS)
- Statistical Process Control (SPC)
- Metrology
- Geometric Dimensioning & Tolerancing (GD&T)
- Certified Quality Manager Preparation
- Certified Quality Engineer Preparation
- Certified Quality Auditor Preparation

Is what you need not on the list?  
Contact us at: [info@proferoinc.com](mailto:info@proferoinc.com)



**Profero's** experts in quality use a practical approach to implementing or improving quality management systems

**Profero** can assist organizations with the Malcolm Baldrige National Quality Award

For more information, call 312-294-9900, e-mail [info@proferoinc.com](mailto:info@proferoinc.com) or visit our website at [www.proferoinc.com](http://www.proferoinc.com)