



Lean Expertise

Profero (Latin): to bring forth, produce, invent, discover, make known, reveal, impel, bring to light, to reveal, to carry out, bring forward.

Who we are

Dedicated professionals committed to improving organizations' effectiveness and efficiency

What we do

Coach, guide and deliver excellence via quality and process improvements including Lean Enterprise

How we do it

Understand your needs and develop strategies and implementation to create this reality

Where we do it

Profero is headquartered in Chicago, Illinois, USA and performs services all over the world

Benefits of using Profero

- Increased output
- Improved quality
- Less effort
- Save time and money
- Improved Profits

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The book will assist executives and managers lead improvement and change initiatives within the organization and the larger business community, as well as educate those who aspire to senior positions of leadership.

The Executive Guide to Improvement and Change

G. Dennis Beecroft, Grace L. Duffy, John W. Moran

There are many techniques and a variety of tools available to improve or change an organization, but how do executives and senior management decide which are right for their organizations? *The Executive Guide to Improvement and Change* is designed to help managers and executives understand the many different approaches to organizational change and improvement. The book explains that there is not one technique that works best for any organization, but rather that the managers and executives need to develop their own strategies with a blending of different methods. The authors share the tools and techniques that they have used to successfully make changes and improvements in their own organizations, which include examples from manufacturing, healthcare, service, government, telecommunications, education, and more. *The Executive Guide to Improvement and Change* covers a variety of techniques ranging from auditing to teamwork, Six Sigma to Customer Satisfaction, and more.

The Executive Guide to Improvement and Change

Topics including Lean Enterprise

Contents:

- Change Management
- Corporate Planning Models
- Problem Solving and Decision Making Models
- Cost of Quality
- Process Management and Redesign
- Customer Satisfaction Using Teams to Achieve Organizational Improvement
- The Management and Utilization of External Resources in the Workplace
- Auditing for Improved Performance
- Quality Management and Environmental Systems
- Measurement & Balanced Scorecard
- Six Sigma
- Supply Chain Management
- **Lean Enterprise**, *George Alukal and Anthony Manos*
- How to Get Results: Setting Goals and Hitting Targets

272 pages. ISBN 0-87389-579-7. 7 x 10 Hardcover. 2003.

To Order a copy, go to: www.asq.org

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